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# CDP • About time to resume face-to-face customer service

The Singapore Exchange's Central Depository (CDP) customer service centre ceased attending to customers in person during the Covid-19 years. Now that almost all the Covid-19 measures have been relaxed, it is about time CDP resumed its important face-to-face service with customers.

It can still continue to provide services online, but spare a thought for those less digitally savvy. Many account holders, especially seniors,

would prefer CDP services to be rendered in person, as they feel issues can be resolved in a more expedient manner.

Although Singapore has to move in pace with a fast-paced digital economy, there are still those who are having difficulty catching up, and their interests need to be considered as well.

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